



FedEx Ship Manager™ at fedex.ca

Online Shipping Made Easy

With FedEx Ship Manager at fedex.ca, all you need is a computer with Internet access to prepare shipping labels and documents, request pickups, track shipments, get rate quotes, and much more.

The streamlined, dynamic and customizable design of FedEx Ship Manager at fedex.ca helps you do more in less time, and makes your job easier.

FedEx Ship Manager at fedex.ca Can Help You:

Ship Easier

Clean, simple interfaces and natural workflows make things easy to understand, easy to do.

Work Faster

Save time with tools that are smart, dynamic and have been designed with your needs in mind.

Access More

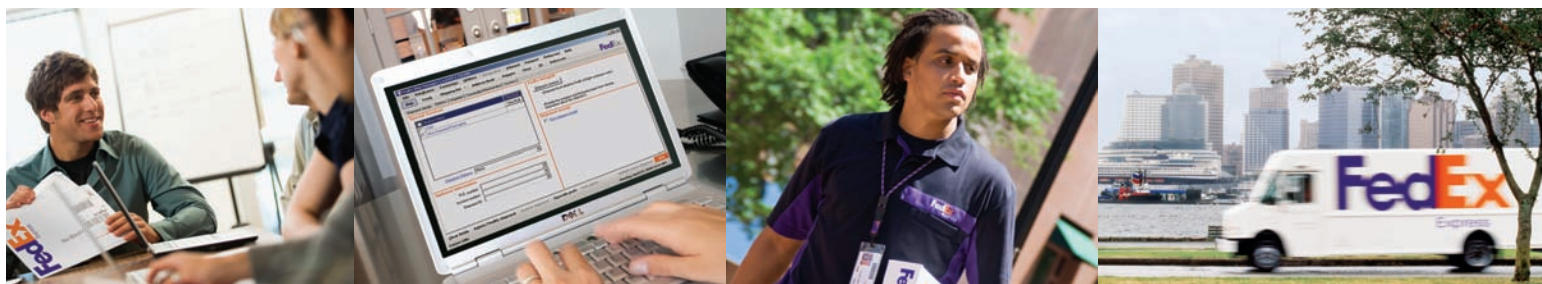
The information and tools you need are on the same screen or just a few clicks away.

Get Help

Learn how to ship online and get help as you go. Take advantage of special features to assist you in preventing mistakes.

What You Can Do with FedEx Ship Manager at fedex.ca:

- Prepare and print your intra-Canada and international shipping labels for FedEx Express® and FedEx Ground® shipments.
- When you ship the same package repeatedly to the same recipient you can create a Shipment Profile that FedEx Ship Manager at fedex.ca will remember. You can store up to 300 Shipment Profiles.
- Create or import up to 2,500 recipient or sender addresses for storage in your FedEx Address Book, or select addresses directly from Microsoft Outlook®.
- Submit customs documents using FedEx® Electronic Trade Documents. You can choose to either electronically submit your own customs documents, or take advantage of FedEx-generated documents and include your company letterhead and signature images.
- Customize your shipping experience by using the Preferences screen, which provides a wide variety of options, settings and defaults.
- Schedule pickups and get rate quotes — without ever leaving the shipping screen.
- Send FedEx Ship Alert e-mail notifications regarding the status of your shipment to yourself, your recipient and up to two other people.
- Track your shipments and confirm delivery, anywhere, anytime, with just a few clicks.
- View a complete history of all your FedEx® shipments. Search results by date, location or recipient.
- Create, manage and print reports for any shipment you have processed in the past 90 days. Reports can be downloaded in a variety of file formats.
- Learn how to ship online with the Interactive Help Guide. Tutorials in a variety of interactive formats provide the right type of assistance to fit your specific need. Visit **fedex.ca/help** to get started.



Relax, it's FedEx.™



Simplifying International Document Preparation

FedEx Ship Manager™ at fedex.ca helps take the guesswork out of international shipping. Tell us what you are shipping and we'll tell you which customs documents might be required for your shipment.

If your shipment requires a Commercial Invoice or Pro Forma Invoice, you can have FedEx Ship Manager at fedex.ca create one for you based on the shipment information you enter while completing your shipping label.

With the FedEx® Electronic Trade Documents shipping solution, you can submit your customs documents electronically, so you don't have to print multiple copies and attach them to your packages. Upload your own documents or use FedEx-generated ones, and include your company letterhead and signature images. By submitting your documents electronically, you'll get a head start on customs clearance and reduce the chance of customs delays. When you ship using FedEx Electronic Trade Documents, you'll gain operational efficiencies, save time and money and enjoy peace of mind.

Functionality to help you with Canadian export requirements, such as the B13A Export Declaration filing is also built right into the international shipping process.

In addition, you have direct access to the FedEx Document Preparation CentreSM, where you can create, save and manage commonly used customs documents online.

Getting Started

To get started with FedEx Ship Manager at fedex.ca, all you need a FedEx® account number and a fedex.ca user ID and password.

Simply go to **fedex.ca** and select 'Prepare a shipment online' from the Ship tab. Once you're logged in, you can start shipping!

If you don't have a fedex.ca user ID and password, click on the Sign Up Now link to register.

Learning More

Learn how to ship online using FedEx Ship Manager at fedex.ca, or get help with specific types of shipments, with the **Interactive Help Guide**. Tutorials in a variety of interactive formats provide the right type of assistance to fit your specific need. Try them out at **fedex.ca/help**.

To learn more about the features and benefits of FedEx Ship Manager at fedex.ca, view the online demo at **fedex.ca/demo**.

For additional information, please contact your FedEx account executive, visit **fedex.ca** or call 1.800.GoFedEx 1.800.463.3339.

